

		Purple Room		Red Room		Gold Room		Green Room		Gala Room		Valentia Room		Aran Room	
Panel Number		P15		P16		P18		P20		P22		P24		P25	
Panel Title	P15	Public Service Motivation (1)	P16	Special Interest Group on Innovation and Change in Public Services (2)	P18	New Directions in Public Management Theory (1)	P20	Working across Boundaries: Value Innovation and Partnership (2)	P22	Studying the Relationship between Research, Policy and Practice (2)	P24	The Praxis of Performance Management in Public Services (1)	P25	PMRA-Sponsored Panel: Management and Organizational Performance (1)	
09.00 - 09.20	P15.1	Simon Anderfuhren-Biget Bringing Policy Domains Back In: Empirical Evidence from a Swiss Municipality	P16.1	Patrick Zapata Johansson Crisis and organisational innovation – Icelandic local governments responding	P18.1	Taco Brandsen Reframing professionalism as a multi-layered concept to get a grip on the relationship between managers and professionals	P20.1	Noreen O'Mahoney Understanding collaborative strategy-making: an action research approach	P22.1	Annette Boaz	P24.1	ML Rhodes Whither Ireland? An analysis of the principles and practice of Performance Management in Irish Public Services	P25.1	Theodore Poister Strategic Planning and Transit System Performance	
09.20 - 09.40	P15.2	David Giauque Stress and Work Exhaustion: Individual or Organizational Antecedents?	P16.2	Alexandra Collm Crowd innovation: Opening up the innovation process in the public sector	P18.2	Charles Conteh Organizational Change and Public Management Theory	P20.2	Janine O'Flynn Working Across Boundaries: Value, Innovation and Partnership	P22.2	Eamon Noonan	P24.2	Rick Anderson Giving Direction in the Public Sector	P25.2	Donald Moynihan The Limits of Government Wide Performance Management Initiatives: An Assessment of GPRA and PART's impacts on Performance Information Use in the US Federal Government	
09.40 - 10.00	P15.3	Adrian Ritz Attraction to Public Policy Making: An Assessment of Variations within the PSM Measurement Scale	P16.3	Michael J.R. Butler Managing from the Outside In: Problem Solving Through Inter and Intra-Organisational Innovation - The Case of Warwickshire Police and Its Network	P18.3	Zoe Radner Lean as a practice rather than a set of practices	P20.3	Owen Hughes Public management without authority				P24.3	Frank Ohemeng Developing and Implementing Effective Performance-Based Management System in Ghana: One Step Forward, Two Steps Back?	P25.3	Petra van den Bekerom Calamities, managerial networking and performance: A study of school principals in Dutch primary education.
10.00 - 10.20	P15.4	Anne Mette Kjeldsen Public Service Motivation and Vocational Choice			P18.4	James Guthrie Advancing Sustainable Accounting and Assurance of Public Organizations						P24.4	Ricardo Gomes Local Governmental Performance in Brazil: Do target size and mayoral background make difference?	P25.4	Lotte Bøgh Andersen The effect of management interventions on output during institutional change
10.30 - 11.00		Tea & Coffee Break													



	Achill Room		Basket Room		Leinster Room		Ulster Room		Nursing School Room 1.24		Nursing School Room 1.26		Nursing School Room 2.51
	P27		P28		P30		P32		P34		P35		P37
P27	Bridging the Gap between Public Management Research and Policy and Practise (1)	P28	Contemporary Challenges for Public Sector Human Resource Management (1)	P30	Markets and Marketing in Public and Non-Profit Services (1)	P32	Third Sector Special Interest Group (1)	P34	Empirical Research on Collaboration as a Public Management Strategy (1)	P35	E-Government, Public Sector Reform and Innovation (1)	P37	Local Governance (1)
P27.1	Graeme Currie Institutional challenges of, and solutions to, evidence based policy: Public services management research in the UK	P28.1	M Sartirana Evaluating managerial competencies of professionals in the healthcare sector: a realist literature review	P30.1	Gillian Wright The Relevance and Efficacy of Marketing in Public Management	P32.1	Nick Acheson Comparing governance patterns: the place of third sector organizations in policy across nations	P34.1	Barbara Romzek Complex Service Delivery Networks: Toward a Theory of Informal Accountability Structures	P35.1	Miriam Lips Attitudes of New Zealanders to Information Sharing and Privacy in the Course of Online Public Service Provision	P37.1	Rhys Andrews Local Government Size and Citizen Centred Governance: An Empirical Investigation
P27.2	Dale Putland Relevant Policy Training: Relevant to Whom?	P28.2	Linda Colley Strategically planned or ad hoc and opportunistic? How the global recession affected public sector employment relations in an Australian state public service	P30.2	Monika Knassmüller Strategic management of museums: balancing the demand for achieving public value, multiple outcome targets and shop marketing objectives	P32.2	Tim Tenbensele A framework for mapping accountability tensions in third sector organisations	P34.2	Marc Esteve Characteristics of Collaborative Public Managers: Empirical Evidence from Catalonia	P35.2	Tino Schuppan Single non-emergency government telephone numbers in the European Union	P37.2	Tony Bovaird User and Community Co-production: Surfacing and Legitimizing the Public's Value-Adding Contributions to Public Services
P27.3	Susan Boser Using Community-Based Participatory Research to Bridge the Policy Gap in Designing Funding Mechanisms for Rural Behavioral Health Programs	P28.3	Yvonne Brunetto Street-level bureaucrats supervisor relationships, training, discretionary power and role ambiguity: A comparison of Australian and English nurses' ability to deliver	P30.3	Stephan Dahl Golden Moves: Developing a Transtheoretical Model based Social Marketing Intervention in an Elderly Population.	P32.3	Josée Lavoie The Overburden Project: Funding and accountability of Australian Aboriginal health services	P34.3	Wendy Earles Lead non-profit organisations as both funding brokers and collaborative capacity-builders: A multi-site cross-case synthesis of collaboration as a public sector management	P35.3	Mary Feeney E-government and perceived outcomes for local government managers	P37.3	Miguel Rodrigues Accountability Towards Citizens: Stakeholder perception from Portuguese Local Government
		P28.4	Christine Flynn Inter-sector leader transitions and organisation transformation: Research and practice	P30.4	Celine Chew Marketing and user satisfaction in public services: an examination of discretionary versus non-discretionary services in local government	P32.4	Susan Phillips Governing Private Governance? Evolving Approaches to Co-Regulation of Charitable Fundraising in the UK and Canada	P34.4	David Campbell Public Managers in Integrated Services Collaboratives: What Works is Workarounds	P35.4	Alessandro Spano The impact of using an ERP system on organizational processes and individual working behaviour of an Italian regional government organization		

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Panel Number		P15		P16		P18		P20		P23		P24		P25		
Panel Title	P15	Public Service Motivation (2)	P16	Special Interest Group on Innovation and Change in Public Services (3)	P18	New Directions in Public Management Theory (2)	P20	Working across Boundaries: Value Innovation and Partnership (3)	P23	Blurring Sector Boundaries, Hybrid Organisations and Public Services: Current Issues and Common	P24	The Praxis of Performance Management in Public Services (2)	P25	PMRA-Sponsored Panel: Management and Organizational Performance (2)		
11.00 – 11.20	P15.5	Lene Holm Pedersen Public Service Delivery, Motivation and User Capacity - How Knights and Knaves deliver services to Pawns and Queens	P16.4	Hans Knutsson Innovative procurement and innovation in the procurement process	P18.5	Lyndsay Rashman "Things fall apart, the centre cannot hold": Policy learning between central and local government	P20.4	Adrian Nelson Partnership Values, Behaviours and Governance: From the Bottom up?	P23.1	Georg von Schnurbein Same, same but different – the strategic relevance of legal form for nonprofit management	P24.5	Lewis Hawke Public Sector Performance in Australia - Success or Stagnation?	P25.5	Alina McCandless Exploring the Black Box of the Relationship between HR Systems and Performance in Nonprofit Organizations		
11.20 – 11.40	P15.6	Lawrence Walters Public Service Values: Duality, Context, Structure and Measurement	P16.5	Luc Bernier Innovation in the Public Sector: Understanding the Innovation Award in Canada	P18.6	Frederique Six Trust in inspection relations: theorizing the implications of the move from public government to public governance for regulatory oversight	P20.5	Amohia Boulton Working Across Intersectoral Boundaries to Provide Appropriate Services for Indigenous Peoples: the Role of Partnerships in New Zealand's Whānau-Centred (Family-Centred) Health and Social Service Delivery Model	P23.2	Bjoern Schmitz Organisational Hybridity in Social Finance: A Comparative Case Study	P24.6	John Halligan Performance Governance: from ideal type to practice	P25.6	Lea Meyer Gambling sector: Regulatory systems and their impacts on the identification of organizational performance dimensions		
11.40 – 12.00	P15.7	Zeger van der Wal Elite Ethics - Values and Motivations of Those With Public Power	P16.6	Eugenio Caperchione Innovations in government: a comparative study on sustainability and diffusion	P18.7	Hans-Jeurgens Bruns From resource allocation to organizational strategy - Framing value creation in Strategic Public Management research from a resource-based view				P23.3	Anna Thomasson Exploring the heterogeneous character of hybrid organizations	P24.7	Wahyu Sutiyo Implementing Public Sector Performance Management System Based on the Balanced Scorecard	P25.7	Rene Torenvlied Managerial networking in complex environments: Matching network dimensions to performance indicators	
12.00 - 12.20	P15.8	Christian Bøtcher Jacobsen Public service motivation and utilitarian incentives: Substitution or crowding?	P16.7	Louise Brown & Stephen P Osborne Innovation in public services: a new framework for risk management and governance	P18.8	Janann Medeiros Interorganizational Coordination in the Implementation of Public Policy: Contexts and Theoretical Perspectives						P24.8	Frank Conaty Non-Profit Organisations and Public Service Provision - The Performance Management Challenges for Hybrid Organisations	P25.8	Bradley Wright Validating a Three-dimensional Model of Employee Commitment to Change: Testing Antecedents and Consequences	
12.20 - 12.40 (Selected Panels only)	P15.9	Muiris MacCarthaigh Public Service Motivation and crisis: The case of Ireland										P24.9	Paresh Wankhade Performance measurement in the UK healthcare system: Need for innovation and partnership in the management of ambulance service performance			
12.30 – 2.30		Lunch														

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	P27		P28		P30		P32		P34		P35		P37
P27	Bridging the Gap between Public Management Research and Policy and Practise (2)	P28	Contemporary Challenges for Public Sector Human Resource Management (2)	P30	Markets and Marketing in Public and Non-Profit Services (2)	P32	Third Sector Special Interest Group (2)	P34	Empirical Research on Collaboration as a Public Management Strategy (2)	P35	E-Government, Public Sector Reform and Innovation (2)	P37	Local Governance (2)
P27.4	Rene Wiedner An evaluation of factors influencing health care commissioning decisions in practice and expected changes as a result of the 'Liberating the NHS' white paper	P28.5	Mark Turner Readiness for HRM Reform in Indonesia: Evidence from Subnational Governments	P30.5	Peter Maple How Crisis UK developed and marketed a successful social investment vehicle rather than a traditional charity appeal.	P32.5	Tony Bovaird Do Third Sector Partnerships Create Value? A Comparison of the Effectiveness of Collaborative Forms	P34.5	Dale Putland Recognising the Importance of Collaboration between Policy Actors within Government	P35.5	Arienne Naber Co-production in Planning and Design: Finding A Balance Between Collective And Individual Responsibility	P37.4	Judith Bakker Citizen's initiatives; how local governments fill their facilitative role
P27.5	Christine Flynn Developing successful relationships between researchers and practitioners	P28.6	Rhys Andrews Equality and Diversity in the UK Civil Service: An Empirical Evaluation	P30.6	Alicia Schatteman Fundraising: Online Relationship Management Efforts of Nonprofit Organizations	P32.6	Alex Murdock Partnership and Contracting by the Third Sector: A cross national comparison and analysis of the partnership phenomena	P34.6	Humayun Kabir Managing Infrastructure Projects in Victoria, Australia: A shift from contractual to collaborative public management strategy	P35.6	Hiroko Kudo The Role of Consultants in establishing e-Government and its Legacy in Japan	P37.5	Niels Ejersbo Local Government Reform and Service Delivery Options: A Comparative Study of Australian and Danish Local Government
P27.6	Hiroko Kudo Performance Measurement Application in Japanese Local Governments: three cases of implementation	P28.7	Piyawadee Rohitarachoon Recruitment and Selection in Thailand: Friend or Foe to Local Public Administration	P30.7	Cláudia Carvalho How Do Citizen Shops Address User's Needs?	P32.7	Diederik Vancoppenolle A bridge too far? Lessons from the failing co-management regime of the Flemish service vouchers system for childcare.	P34.7	Donald Moynihan The Cultural Moment: Leadership and Red Tape during Hurricane Katrina	P35.7	Justin Keen The Governance of Privacy and Confidentiality	P37.6	Daniela Cristofoli Does civic culture matter? A comparison of the determinants of citizen engagement in participatory strategic plans between Italy and Switzerland.
P27.7	J Koppenjan Evidence based policies in complex settings: three white crow's analyzed	P28.8	Natalie Jones Employee Engagement in the Welsh public service: An ethnographic approach	P30.8	Lieske van der Torre Marketing in Dutch sheltered work companies	P32.8	Charles Jardine Innovative management for social impact through partnerships with the Salvation Army	P34.8	Catherine Gerard An Empirical Examination of Collaboration as a Management Strategy in the U.S. Senior Executive Service	P35.8	Justin Keen Interim Realities	P37.7	Claire Kaiser Cantonal Incentive Systems for Municipal Mergers and their Impact in Switzerland
		P28.9	Michelle Esau The prevailing skills crisis in South Africa: An exploration of the Human Resources Development Strategy of the City of Cape Town		Open Discussion and Closing Summary by Panel Chairs					P35.9	José Formaz Organizational Impacts of Information Systems: the Case of Swiss Civil Registers	P37.8	Prakorn Siriprakob Implications of Good Governance Principles on Local Decentralization: Case Studies of Local Governance in Thailand



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Panel Number		P15		P17		P18		P21		P23		P24		P26	
Panel Title	P15	Public Service Motivation (3)	P17	Transparency and Accountability (1)	P18	New Directions in Public Management Theory (3)	P21	International Policy Learning and Transfer in Public Administration (1)	P23	Blurring Sector Boundaries, Hybrid Organisations and Public Services: Current Issues and Common	P24	The Praxis of Performance Management in Public Services (3)	P26	Open Panel Dilemmas & Challenges in Public Management (1)	
2.30 - 2.50	P15.10	Wouter Vandenaabeele Empirical validation of the relative autonomy index – a self-determination perspective on work motivation in the public sector	P17.1	Anna Francesca Pattaro Citizens' demands and Local Government transparency. A comparative analysis of Portuguese and Italian municipalities' online financial information	P18.9	Rhys Andrews Three Faces of Public Service Efficiency	P21.1	Irina Gheorghe Weberian public administration versus New Public Management in Eastern Europe: The Case of Romania	P23.4	Philip Marcel Karré Hybrid organizations: cause or cure?	P24.10	Eduardo Barata Performance in Urban Transport Systems: a critical analysis of the Portuguese case	P26.1	Paolo Esposito Invisible Accounting, Tax Evasion, Fiscal Federalism. "A Managerial Perspective to Reduce Social Imbalances and Tax Evasion in Local Public Administrations of Southern Italy"	
2.50 - 3.10	P15.11	Raffaella Saporito Performance-Related Pay in the Public Sector: Is Motivating the Only Motivation?	P17.2	Jean-Patrick Villeneuve The transparency of transparency: Access to information in Switzerland	P18.10	Stephen P. Osborne Services Management: A New Paradigm for Theory and Practice in Public Services Management	P21.2	Richard Common From London to Beijing: Training and Development as an Agent of Policy Learning in Public Management	P23.5	Andrew O'Regan Divergence and convergence in nonprofit and public service organisational logics: the case of Ireland 1950 - 2000	P24.11	Andrea Rossi Performance management systems in the reform of the Italian PA: A proposal for its practical application.	P26.2	Kym Thorne Shadows, Disorder and Ethics in "Dark Times"	
3.10 - 3.30	P15.12	Nina van Loon Public Service Motivation of local government employees in the Netherlands and Belgium: The effect of national value-systems on PSM	P17.3	Robert Shepherd Exploring the Challenges Related to Place-Based Evaluation: Using Canada as a Case Study			P21.3	Jeffrey Staussman Capacity Building, Convergence and the Legislature in Budgetary Systems	P23.6	John Dunne Using Partnership and Systemic Change to Enhance Innovation and Value in Area-Based Public Services	P24.12	Ricardo Gomes Exploring the determinants factors to public sector performance: empirical evidence from a high performance Brazilian Local Authority	P26.3	Steven Van de Walle Two-track public services? An empirical perspective on tensions between democratic equity and liberalisation of public services	
3.30 - 3.50	P15.13	Lene Holm Pedersen Motivation and on-the-job performance among local councillors							P23.7	Steven Smith Hybridization and the Nonprofit Sector: Implications for Citizen Engagement and Accountability					
4.00 - 4.30		Tea & Coffee Break													



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	P27		P28		P31				P34		P35		P37
P27	Bridging the Gap between Public Management Research and Policy and Practise (3)	P28	Contemporary Challenges for Public Sector Human Resource Management (3)	P31	Open Panel Institutional Innovation in the Public Sector (1)			P34	Empirical Research on Collaboration as a Public Management Strategy (3)	P35	E-Government, Public Sector Reform and Innovation (3)	P37	Local Governance (3)
P27.8	Martijn van der Steen Connecting theory to action - A critical discussion of the New Synthesis Framework	P28.10	Louise Bringselius Motivation and the standardization of work: Industry revisited or a victory for professional status?	P31.1	Simona Franzoni School Governance to build a Learning Community			P34.9	Denita Cepiku Exploring the skill set and tasks of the collaborative manager: the case study of the "Tigray Malaria Project"	P35.10	Albert Meijer Leadership 2.0. How individuals contribute to successful innovations.	P37.9	Hiroko Kudo Public Sector Management Innovation in Special Autonomous Regions in Italy: intergovernmental relationship, public service delivery, and stakeholder analysis
P27.9	John Shields Examining Policy Capacity: Assessments from a Survey of Senior Canadian Public Service Policy Professionals	P28.11	Jennifer Waterhouse Is the Public Sector Ready to Collaborate? Human Resource implications of Collaborative Arrangements	P31.2	John Martin Contemporary Political Management Relationships in Australian Local Government: Increasing Diversity and Complexity			P34.10	Robyn Keast The Collaborative Push: Beyond Rhetoric	P35.11	Greta Nasi Assessing citizens' preferences and diffusion of on line services in government: how big is the gap?	P37.10	Chris Tapscott "Participatory Democracy - Between Political Ideal and Administrative Practice A South African Case Study" Chris Tapscott and Lisa Thompson African Centre for Citizenship
		P28.12	Ramanie Samaratunge 'Pockets of Effectiveness' and the Factors Contributing to Their Success: A Cross Country Analysis of Sri Lanka and Bangladesh	P31.3	Miklós Rosta What makes a New Public Management reform successful? An institutional analysis			P34.11	Lone Søderkvist Kristensen Barriers and drivers for Collaborative Innovation in Planning	P35.12	Tino Schuppan Implementing an Electronic Record System in the German Federal Employment Agency: Challenges and Pitfalls		
		P28.13	Quamrul Alam Human capital development in South Asia: Evidence from Bangladesh and Sri Lanka										

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Panel Number		P15		P17		P19		P21		P23		P24		P26	
Panel Title	P15	Public Service Motivation (4)	P17	Transparency and Accountability (2)	P19	Innovation in Risk Management in the Public Sector (3)	P21	International Policy Learning and Transfer in Public Administration (2)	P23	Blurring Sector Boundaries, Hybrid Organisations and Public Services: Current Issues and Common	P24	The Praxis of Performance Management in Public Services (4)	P26	Open Panel Dilemmas & Challenges in Public Management (2)	
4.30 - 4.50	P15.14	Wouter Vandenaabeele Basic needs satisfaction and self-regulation in the public sector – applying self-determination as an explanatory framework	P17.4	Jan Seifert Budget transparency and policy-change in the EU			P21.4	Dean Eitel International Collaboration in Local Government Leadership Development - Insights Gained from a U.S. and Ireland Partnership	P23.8	Kari Steen-Johnsen Networked voluntary organizations as hybrid organizations	P24.13	Cláudia S. Sarrico School management practices and school achievement	P26.4	Barbara Allen Oil and water? Commissioning and organizational learning perspectives on public services provision	
4.50 - 5.10	P15.15	David Houston Public Service Motivation and Preference for Government Employment in Post-Communist Europe	P17.5	Nicolas Pauchard A case of resistances to transparency in Switzerland			P21.5	Peter Carroll Policy transfer over time: from one source to many	P23.9	Mark Richard Hayllar Enhancing public value through mixed enterprise and the blurring of sectoral boundaries in heritage and cultural policy in Hong Kong	P24.14	Gemma Perez-Lopez The Institution of Performance Measures in Local Government: The Spanish Case	P26.5	James Guthrie Charters of Budget honesty and costings for election promises: an international review	
5.10 - 5.30	P15.16	Mark Lauchs The Motivation and Structure of Corrupt Police Networks: Theorising the Dark Side of 'Thin Blue Lines'	P17.6	Pierre Desrochers The Constitution and Construction of Public Memory: An Emerging Domain of Relevance for Social Theory and Social Epistemology			P21.6	Quamrul Alam Contextual factors influencing public management reforms: A cross country analysis	P23.10	Rienhard Millner The Concept of Social Return on Investment and its Influence on Private Donation Decisions	P24.15	Ana Isabel Melo The use of performance information in Portuguese and British higher education institutions: the case of two entrepreneurial universities			
5.30 - 5.50	P15.17	Isabell Egger-Peitler 'Servant of the state' or 'manager of scarce resources': a matter of PSM?	P17.7	Maria Cucciniello Preaching and practicing transparency: moving beyond requirements							P24.16	John Dunne Using an Attribute-Based Model of Service Quality to Enhance the Decision-Usefulness of Performance Measures in Complex Public Services - Preliminary Findings			
5.50 - 6.10	P15.18	Jeannette Taylor Job Redesign and Public Service Motivation in Australian Local Government													



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		P29		P31		P33				P36		
		P29	Theory and the Best Practices on Delivery of Value and Innovation within Cross-Sectoral partnership on the local	P31	Open Panel Institutional Innovation in the Public Sector (2)	P33	HEI Academics' Engagement of Public Management Practitioners and Policy Makers in an Era of			P36	Open Panel Exploring Public Sector Reform	
		P29.1	Magdalena Huncova & Gabriela Korimova Case study on the best practices on delivery of value and innovation within cross-sectoral partnership on the local level in the Czech Republic and the Slovak Republic	P31.4	Joanne Murphy Change Agents and Boundary Spanners: Influencing and implementing good relations policy in Northern Ireland	P33.1	Andrew Power A new I.D.E.A. for collaborative cross sector engagement.			P36.1	Pantharak Phookpan Policy learning from the west to the east: the Thai experience of joined-up government	
		P29.2	Ludovica Caniparoli The impact of a festival within regional development and school innovation: best practices of the Festival della Filosofia in Magna Graecia	P31.5	Monica Pinhanez Reforming State Tax Administration in Brazil: Technological and Institutional Innovation in Public Sector Bureaucracies	P33.2	Catrien Termeer Reconciling innovative knowledge partnerships with existing institutions: the case of the Dutch Knowledge for Climate program			P36.2	Cibele Franzese Looking for flexibility in the public service provision: management reform and agencification in Brazil	
		P29.3	Peter Steane Delivering Value Innovation in Partnership: Another Wicked Problem for Public Managers?	P31.6	Humberto Martins Improving management across inter-organizational networks: the matrix approach for Petrobras' Supply Chain	P33.3	John Fenwick Working with Public Sector Practitioners: Adding Value and Co-Producing Knowledge			P36.3	Badru Bukenya Service delivery, citizenship formation and state building in the South: evidence from Uganda.	
		P29.4	Brigit Grüb PPP - taking the critique seriously	P31.7	Humberto Martins Performance Measurement in action: the 6Ds Performance model	P33.4	Tamas Harangozo Performance management in Hungarian universities from intellectual capital management point-of-view - The case of Corvinus University of Budapest					
						P33.5	Michael Butler All Together Now: The Transformation Project, Aston Business School, as an Innovation Hub - A Reflexive Account of Partnership Initiation, Development and Impact					